City Of Thomasville Launches COVID-19 Informational Webpage

In order to assist our citizens, customers and staff with information regarding the spread of COVID-19, the City of Thomasville has launched an informational page on its website, Thomasville.org.

The COVID-19 information page includes a variety of resources that can benefit the entire community. Residents and businesses wishing to add the City of Thomasville to their list of informational resources can visit Thomasville.org and click on the red COVID-19 button at the top of the page. The page will be updated regularly as pertinent information is made available.

In addition to the COVID-19 webpage, City Manager Alan Carson is also keeping our community informed with twice-weekly COVID-19 video updates. New video updates from Mr. Carson are available on Tuesdays and Fridays and can be found on the COVID-19 webpage. The video updates are also available on the City’s Facebook page and on CNSNext Channel 6.

Click here to ask a question about the City’s COVID-19 response or to suggest a topic for a future video update. The COVID-19 webpage can be viewed by clicking here.
City Of Thomasville Revises Operations In Response to COVID-19

The City of Thomasville is actively responding to the COVID-19 pandemic and taking the necessary action to maintain the health and safety of the community, citizens, customers, and staff members.

In order to continue to serve our customers in the best way possible during this crisis, the following revisions have been made to our operations:

- Governor Brian Kemp has announced an Executive Order that requires all Georgians to shelter in place until 11:59 p.m. on Thursday, April 30, 2020. The Executive Order mandates that residents and visitors of the State of Georgia shelter in place within their places of residence and remain there while taking every possible precaution to limit social interaction to prevent the spread or infection of COVID-19. While Governor Kemp’s Executive Order allows for outside exercise and other Essential Services, citizens are reminded that gatherings of ten or more people are prohibited on public property. This includes municipal cemeteries, parks, and athletic courts and fields. Playground equipment in municipal parks is closed.

- A moratorium for utility disconnections due to non-payment is in place through May 13th. In addition, unpaid balances will not incur late fees or penalties. The City of Thomasville will work with customers who are having issues paying their bills to establish a payment arrangement for their outstanding balance when the COVID-19 crisis comes to an end. Utility bills will still be generated and will be mailed to customers. We encourage utility customers to pay all or part of their bill if possible to help lessen the repayment balance later. We remain committed to assisting our customers throughout this situation; please call our office at 227-7001 with any questions you may have.

- All City of Thomasville facilities are closed to the general public. However, City staff are available to assist you! For assistance, please call us at 227-7001. In addition, many questions may be answered by visiting our website, Thomasville.org. Utility payments are accepted by telephone, via the Utilities Online web link and by utilizing our drop-box or drive-thru service.

- Changes have been made to Solid Waste services, including backdoor garbage service moving to curbside pickup only and the suspension of the self recycling centers (see the article below for more information on those changes).

- City Council Workshops and Meetings are being held via teleconference until further notice. The meetings will continue to be open to the public. Citizens may listen to Council Live Streams (live and recorded) on Thomasville.org or by clicking here.

We remain committed to assisting our customers throughout this crisis.
Changes To Solid Waste Services

**Garbage Pick-up Service**

With the health and safety of our community in mind, the City of Thomasville has temporarily suspended backdoor garbage pickup and moved to curbside collection only. Did you know that in a typical day, one employee may handle up to 500 containers each day? This makes the likelihood of cross-contamination very real.

We realize this change is an inconvenience for some of our customers, but this change is necessary for the safety of our citizens and staff. We are committed to offering our customers uninterrupted garbage pick up service and ask that our customers please use the guidelines below.

- Please have your container at the curb by 7:00 am on the morning of your regular pick up day. [Click here for a map that shows garbage pickup days.](#)

- When placing the container at the curb or edge of your yard, do not place it next to any obstructions like mailboxes, utility poles, parked cars, fire hydrants, etc.

- Place the container as close to the curb or edge of the yard as possible without impeding traffic flow.

- Make sure that the lid on the container is closed. Excess bags of garbage placed on top of or next to the container will not be picked up.

- For the protection of pedestrians and bicyclist, please move your container back after collection is complete.

**Self Recycling Center**

Effective Monday, April 6, 2020, the City of Thomasville temporarily suspended all recycling programs. This decision was made for the health and safety of our staff and our community and is necessary in order to properly follow safety precautions surrounding the COVID-19 crisis.

We realize this change may be an inconvenience for some of our customers, but it is necessary for the safety of our citizens and staff.

Thank you for your patience as we navigate this evolving situation.

HELP STOP THE SPREAD

Social Distancing  Wear a Face Mask  Wash Hands Regularly

#maskuptville
Make sure that everyone living in your home is counted in your Census information. For the first time, you can fill out your form online, and it will only take about 10 minutes. It’s fast, easy and your privacy is protected by law.

Each Georgian equals approximately $2,300 in federal funding for services like health care, schools, child and adult food programs, educational grants, Medicare Part D, unemployment benefits and more for Thomasville and Thomas County. If everyone fills out their form and is counted, that equals about $102.2 million for our community! Please make sure to do your part.

For more information or to fill out your form online, click here.

Budget Billing Plan Enrollment Now Open

The City of Thomasville is currently accepting applications for the Budget Billing Program. The program offers utilities customers an additional way to help manage their household utility budgets, with payment options that can be helpful when extreme temperatures may cause increased monthly utility usage. Program enrollment is available only twice each year, during April and October. The current enrollment period will end April 30.

The Budget Billing Program helps to minimize fluctuations in customer’s monthly bill by allowing customers to pay an average that is consistent month to month. The Budget Billing Program is an excellent choice for customers that want to know how much they will have to budget for their monthly utility bills.

For more information about the Budget Billing Program or to enroll, click here.
Williams Announces Retirement

Lynn Williams, Executive Director for Economic Development and Communications for the City of Thomasville, has announced her retirement, effective May 1, 2020. Williams has served the City of Thomasville for more than thirty years.

Williams began her career with the City of Thomasville in 1989 as Deputy City Marshal and later moved into the role of City Clerk. In 1997, she moved into utilities marketing, and was part of the leadership team that brought many innovations to the Thomasville community, including the development of CNS, now CNSNext.

Click here to read more about Williams' career and accomplishments.

White Named To ECG Board Of Directors

Chris White, City of Thomasville Executive Director of Public Utilities, was recently elected to serve on the Board of Directors for the Electric Cities of Georgia (ECG). The ECG’s Board of Directors is comprised of ten representatives from membership organizations from around the State of Georgia. Candidates must be nominated by their city’s voting delegates.

The Electric Cities of Georgia is a non-profit organization that provides strategic and technical services to fifty-two public power communities with utility operations.

To learn more about ECG and White’s election to the Board of Directors, click here.

City of Thomasville Partners With Chamber To Promote Local Business

The City of Thomasville’s GIS and Main Street Departments have collaborated with the Thomasville-Thomas County Chamber of Commerce to promote local businesses during the COVID-19 pandemic. The agencies have together created a Geographic Information System (GIS) map to pull together information related to Thomasville’s business community. In launching the map, the partnership intends to assist local businesses while providing valuable information to residents.

For more information about the partnership, click here.
Job Openings

The City of Thomasville has spent several days and weeks learning about the coronavirus (COVID-19) and how it may affect our community and employees. We understand that many of you are looking to join “Team Thomasville” and we don’t want you to lose your spirit to become a member of an outstanding group of public servants. We are making several work adjustments to benefit our service to the community and our operations.

While we continue to monitor the Centers for Disease Control’s (CDC) guidelines and recommendations, some of our recruitment efforts to fill open positions will be suspended based on the immediate need of a department to add staff. All of our open positions will continue to be reviewed by the City Manager to determine when Human Resources can alert the public about job availability. We are making efforts to keep our employees safe by canceling employee travel and large staff meetings. Our objective is to provide a safe environment for our current and future employees.

Although hiring may be reduced for now, we encourage you to sign up for email alerts from Human Resources. When jobs are in an “active” status, you will get an email alert about open positions on our team.

Thank you for your interest in working with Team Thomasville.

Public Meetings & Events Calendar

We encourage our citizens to be involved and informed about what’s happening in the City of Thomasville!

For a complete calendar of City meetings and events, click here.