

CITY OF THOMASVILLE

PLUGGED IN

COMMUNICATION FOR OUR CUSTOMERS AND COMMUNITY

100th ROSE SHOW & FESTIVAL

Celebrating 100 Years of Roses

April 22nd -24th

Thomasville
GEORGIA

thomasvillega.com • 866.577.3600

Be sure to mark your calendars and plan to celebrate the 100th Rose Show & Festival with us!

Please be sure to click the image above for all the details and full schedule of events!

INTRODUCING YOUR NEW UTILITIES STATEMENT



Beginning May 2023, your City of Thomasville Utilities statement will have a new look. Use this guide to help understand the changes to your monthly statement.

- A Account Information**
Here you will find your account information including your account number, pit number, and payment due date.
- B Special Messages**
Read important information from the City of Thomasville about upcoming events, energy efficiency tips, announcements, and more. Service interruption dates will also be listed here.
- C Meter Information**
Information about your metered utility services is available here, including the date your meter was read, your total monthly consumption, the number of days in the current billing cycle and more.
- D Consumption Comparison**
This section allows you to easily compare your consumption history for the last six months. If you notice a large discrepancy in your consumption, it may be an indication of a leak or other problems. Call the City of Thomasville at 229-227-7001 with any questions you may have. We're here to help!
- E Account Activity**
This section will include your previous month's balance and any remaining amount due from the previous month that has moved forward, as well as the total amount due for the current billing cycle.
- F Billing Detail**
Here you will find a summary of your current charges for each utility service. We've color coded each utility service so that you can more easily see how your total bill is determined.
- G CNSNext Charges**
If you are a CNSNext customer, your itemized monthly charges will be shown in this section.
- H Payment Coupon**
Your payment coupon should be returned if paying by mail. If paying in person, bring the entire bill with you. The City of Thomasville offers several ways to pay your bill including online, in-person, over the phone, and through our newly improved Utilities Online system. If you already have a Utilities Online account, you will need to re-register to take advantage of these improved services.



Coming in May! Your City of Thomasville Utilities statement will have a new look.

CLICK THE IMAGE ABOVE TO ENLARGE.

The new and improved utilities billing statement will include:

- Account Information
- Special Messages
- Meter Information
- Consumption Comparison
- Account Activity
- Billing Detail
- CNSNext Charges
- Payment Coupon

For questions about your new billing statement, please contact our Customer Care Department at 229-227-7001 or visit Thomasville.org.

Community Outreach Training Center

CARES PROGRAM

Providing COVID-19 emergency relief funds for qualified applicants living within the Thomasville city limits.

Providing Assistance With:

Housing Payments
Utilities Payments

Personal Protective
Equipment

Eviction Prevention
And Much More



Sharon Edwards
COTC Founder and CEO

In-person appointments available **(NO walk-ins)**
Monday through Wednesday from 9:00 a.m to 2:00 p.m.
at the Community Outreach Training Center,
500 West Washington Street.

To make an appointment or for more information, visit
cotccares.org or call (229) 233-8075 or (229) 236-8076.

Please wear a mask to your appointment.



Funding made possible through the
City of Thomasville.

Pre-screening applications and CARES Act applications are now being accepted.

- [To apply for CARES funding, you can fill out your pre-screening application and set up an appointment online by clicking here.](#)
- COTC staff is available for appointments (no walk-ins please) on Monday-Wednesday from 9:00a.m-2:00p.m. Citizens are asked to please wear a mask when visiting the COTC office.
- Citizens requesting assistance must provide documents that may include:
 - Proof of disconnection for utilities assistance
 - Eviction letter or notice
 - Utilities bill in applicant's name only
 - Unemployment documentation
 - Termination letter/notice from employer
 - State-issued ID/SS card
 - Proof of income
 - Pay stubs or SSI/SSD letter

COTC is located at 500 West Washington Street. For additional information or to set up an appointment, please call 229-233-8075 or 229-236-8076.

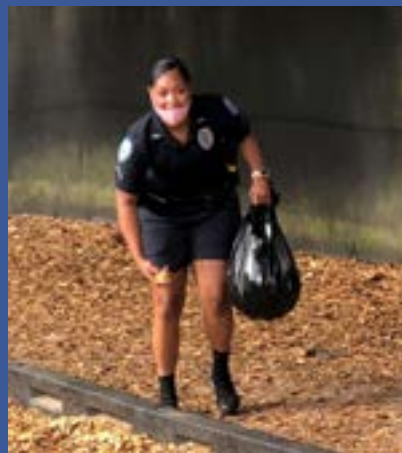
[Click here to visit the Community Outreach Training Center's website or to apply online.](#)



Community Relations Team Hosts Re-Imagined Easter Eggstravaganza

The City of Thomasville Community Relations, Fire Rescue, and Police teams helped local kids hop into the Easter spirit with a re-imagined Easter Eggstravaganza for elementary students at Thomasville City Schools and Thomas County Head Start.

All students at the participating schools were treated to Easter goody bags while the students in pre-k - 3rd grade were provided treat-filled eggs for safe socially distanced Easter egg hunts with their classmates! Golden eggs, which contained special prize coupons, were a big hit with the students. The kids were also treated to a special Easter message from City Council members, school administrators, Team Thomasville staff, Sparky and, of course, the Easter Bunny!



[Click here to read more about the First Friday Sip and Shop.](#)

Department Highlight - Electric

Did you know the City of Thomasville's Electric Department provides electrical service through the Municipal Electric Authority of Georgia's (MEAG) statewide transmission and power generation system. It can reliably serve any size electric load while maintaining a lower cost of service than most of its competitors.

- The Electric Department is responsible for a wide variety of duties including:
- Maintaining underground and overhead electric system
- Maintaining approximately 1086 miles of electric lines
- Maintaining approximately 20,000 electric poles
- Responsible for over 3,400 street lights
- Responsible for over 7,400 security lights
- Connection and disconnection of new and existing electric service
- GIS database maintenance
- Lighting designs
- Locating underground power lines
- Installing security and street lights
- Working with customers, electricians, and contractors to design new services





State of Georgia Rental Assistance Program

The State of Georgia received \$552 million from U.S. Treasury's Federal Emergency Rental Assistance Program to provide relief to individuals, families, and landlords whose finances have been negatively impacted due to the COVID-19 pandemic. The funds will be used to bring past due rent and utility payments current.

The Georgia Department of Community Affairs (DCA) will administer this program which will open in March 2021. The money will be distributed directly to landlords, and eligible applicants will receive up to 12 months of payment relief. Individuals must qualify for unemployment or has experienced a financial hardship due to COVID-19; demonstrate a risk of experiencing homelessness or housing instability; and have household income at or below 80 percent of the area median income (AMI).

[Click here to find out more information and to apply online.](#)



Energy Savings Tips

Did you know it is important to turn off all lights, appliances and electronics when not in use? In fact, turning off just one 60-watt standard bulb before you leave the house for the day can save about \$15 per year per bulb! Think how many light bulbs you have in your home! A power strip can help turn off multiple items at once. Sometimes the simplest things are really effective!

Want to save even more? Consider changing out your bulbs to new and improved LEDs that use 90 percent* less energy than standard bulbs. This simple change can save you more than \$80 in electricity costs per bulb over its lifetime. And LED bulbs can last up to 15 times longer than standard bulbs.

* Source: ENERGY STAR® (www.energystar.gov)

[Click here for more simple and low cost energy efficiency tips.](#)

City of Thomasville Receives Platinum Award



Georgia
Association of
Water
Professionals

The City of Thomasville's Water Treatment Plant was recently recognized by the Georgia Association of Water Professionals (GAWP) for operating with perfection during 2020. For this achievement, the Water Treatment Plant received a Platinum Award by GAWP in recognition of a full year of meeting or exceeding compliance standards with all Safe Drinking Water Act requirements.

[Click here to read more about the Platinum Award.](#)



DO YOU KNOW WHAT NATURAL GAS SMELLS LIKE?

Natural gas has no odor. However, an odorant similar to the smell of a rotten egg is added for safety reasons. If you smell the "natural gas" odor, especially near an appliance, it may be that a pilot light has gone out or a burner valve is open slightly.

WHAT YOU SHOULD DO IF YOU SMELL NATURAL GAS IN YOUR HOME:

- Open windows and doors
- Do not smoke or strike any matches
- Do not turn light switches either on or off
- Do not use a telephone or any electrical equipment that might create a spark in the area of the odor
- Leave the area! Go to a safe location and call City of Thomasville Utilities at 229-227-5499.

IF YOU SMELL GAS, CALL 229-227-5499.





Budget Billing Plan Enrollment Period Now Open

The City of Thomasville is currently accepting applications for the Budget Billing Program (BBP). The program offers utilities customers an additional way to help manage their household utility budgets with payment options that can be helpful when extreme temperatures may cause increased monthly utility usage.

[Please click HERE to find out more.](#)

Thomasville CNSNext Maintenance Outage

CNSNext will be performing necessary fiber maintenance in Thomasville on Wednesday, April 21st beginning at 12:00 AM.

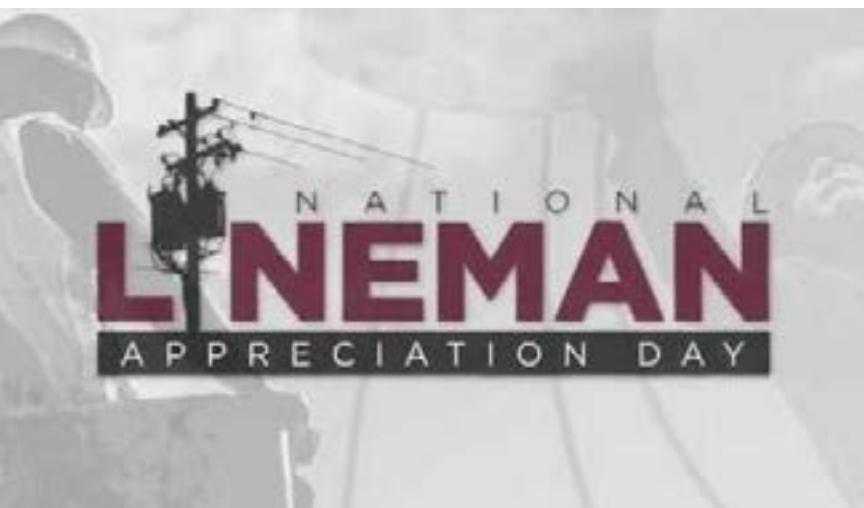
During this maintenance, Thomasville CNSNext telephone, internet, and cable services will be temporarily unavailable. The fiber maintenance in Thomasville will occur on Wednesday, April 21st from 12:00 AM (midnight) to 6:00 AM.

Updates will be posted to our Facebook page and website. Thank you for your patience as we work to improve our system.



Sunday April 18th is National Lineman Appreciation Day

Thank you to the great electric linemen that work hard for our community every day! It's our honor to celebrate the hard work, innovation, and dedication of our City of Thomasville Electric Linemen along with the more than 114,000 lineworkers across the country. *#thankalineman*



YOU'RE ELIGIBLE! GET VACCINATED.

Walk-in clinic now open.

No appointment required.

Mondays
9am–5pm

Wednesdays
9am–5pm

Fridays
9am–1pm



Archbold Medical Center's COVID-19 Vaccine Clinic Update as of April 3, 2021

Archbold Memorial Hospital's vaccine clinic is now accepting walk-ins! No appointment required!

The clinic is open Mondays and Wednesdays, 9am-5pm and Fridays 9am-1pm.

Archbold is currently administering the Pfizer vaccine to all adults and children 16 & 17 with a parent or guardian present.

The walk-in vaccine clinic is located in the Williams Auditorium in the East Tower at Archbold Memorial Hospital. Parking is available in the employee parking lot off of Pastime Dr.

[Please click here for more information about the Archbold Vaccine Clinic](#) or call their call center at 229-584-7468 if you would like to speak to someone concerning your questions.



Job Openings

We're hiring!

- Assistant City Manager
- City Engineer
- Operator III in Wastewater Treatment
- Fleet Services Mechanic
- Firefighter
- Police Officer



join our team

[We encourage you to sign up for email alerts from Human Resources.](#) When jobs are in an “active” status, you will get an email alert about open positions on our team.

Thank you for your interest in working with Team Thomasville. [Click here to view the most recent job openings.](#)

Public Meetings & Events Calendar

City Council workshops and meetings have resumed meeting in-person. The meetings are open to the public, but we are encouraging citizens to [watch the live stream of meetings](#) rather than attending in person.

Meeting dates and locations of citizen boards will be announced on [Thomasville.org](#) when scheduled. [A full meeting calendar can be viewed by clicking here.](#)



thomasville.org • 229.227.7001

Find us on 