



2014 THOMASVILLE POLICE®

ANNUAL REPORT



A Year of Transition

OUR MISSION

We create and deliver exceptional service to our community through a culture of safety, courtesy, professionalism and efficiency.

OUR VISION

An innovative organization exceeding community expectations

OUR VALUES

TEAMWORK

We are a diverse group of individuals working together to serve the community.

RESPECT

We will be humble and will treat each other the way we want to be treated.

INTEGRITY

We are honest, fair and accountable for our actions.

INNOVATION

We reward creativity and imagination that improves service.

SERVICE

We are proud of our community and strive to serve with excellence.

CUSTOMER SERVICE STANDARDS

As an organization, the City of Thomasville is committed to delivering outstanding customer service through key customer service standards related to gracious problem solving, attentiveness, verbal skills and attitude. Our staff pledges to:

- Serve customers with care, courtesy and professionalism.
- Make customers feel important and appreciated.
- Be good listeners when speaking with our customers.
- Show empathy to our customers' concerns.
- Work cooperatively with fellow team members to assure quality service delivery.
- Be considerate, honest, fair and accountable for our actions.

CHIEF OF POLICE



Chief Troy Rich

On June 30, 2014, Chief Ellis Jackson retired from a lengthy career of protecting our community. As a department we have always said that we have been continually challenged to build upon the successes of those which have served before us and it was this that guided me as I assumed command as Thomasville Police Department's newly-appointed Chief of Police on July 1, 2014. Under my command, we will continue to be a highly professional, well-trained and community oriented police force. In the following paragraphs, I will detail what the community can expect from my command and also my expectations for the officers serving under me.

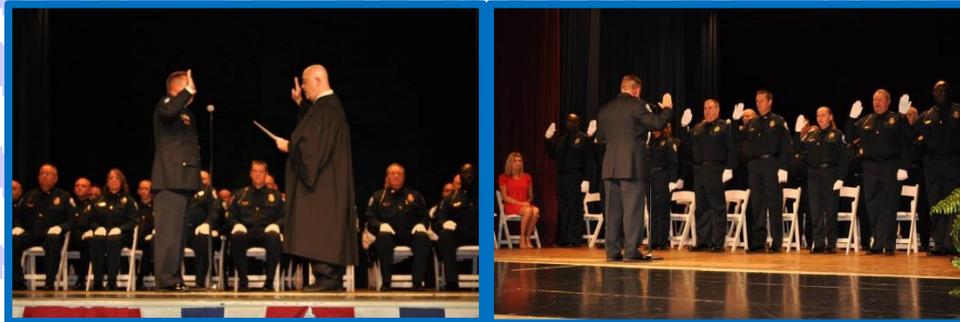
The success of any police department can be best measured by the bond they have with their community. As Chief, I vow that Thomasville Police Department will continue to enhance our bond with the community through operating transparently, maintaining self-accountability and by fostering a culture of approachability. Thomasville Police Department's open door policy will carry us a long way in achieving these objectives by ensuring that our citizen's voices are heard. If there is a concern within our community, I will make certain it will be addressed. Each day we strive to exceed community expectation and to fully become successful in that mission, we must first listen.

Officers who serve our community are charged with being courteous, respectful, tolerant, professional and vigilant in the course of their duties. We hold our police officers to the highest ethical standards and insist upon integrity. Each officer takes pride in wearing their badge, as it represents trust and honesty; we will not allow any police officer to tarnish it. It is this pride in what we do that allows us to uphold these standards. By holding ourselves accountable we have created a unique culture which demands excellence and accepts nothing less. Additionally, the officers under my command are encouraged to seek out innovative and creative ways to reduce crime and alleviate quality of life issues within our community.

The City of Thomasville and former Chief Jackson have both been diligent in their preparation for me to lead Thomasville's law enforcement arm. While there is no substitute for the wisdom which my mentor acquired over his 37 years of service, Chief Jackson has been a tremendous teacher to me throughout my career with TPD and he has provided me with the tools and skills which are necessary to succeed in my new role as Chief of Police. Because of this, the transition in TPD's leadership has been seamless.

Moving forward, I'll leave you with this: My promise to the community and the City of Thomasville is to exceed all expectations daily and to be a model of leadership for years to come.

Oath of Office



Chief Rich's first two hires



POLICE OPERATIONS DIVISION



Major Wade Glover

2014 proved to be another successful year for the Thomasville Police Department. As the Major over Police Operations, I am responsible for leading the operation sections of the department which includes Uniform Patrol and Criminal Investigations. The divisions are constantly striving to improve the safety, security, and quality of life for all of our citizens and visitors of our great community.

Every division, team and officer is tasked with developing new goals each year which they use as a bench mark of the year's success. These goals are developed to remain tangent to TPD's overall mission: To improve and maintain the quality of life within our community by working together to achieve a common goal: a safe and secure city.

As you read through the annual report, keep in mind that it serves as snapshots of our officer's efforts. This is just a glimpse of how our officers positively affect our community. The department's core value emphasizes that our community always comes first. In addition all officers are highly trained in cultural sensitivity and recognize the different cultural groups within our community. Officers take pride in building and maintaining positive relationships with all ethnic groups within our community. These relationships are paramount in the overall success of the police department.

Some of the ways officers build relationships is through a program called NIP (Neighborhood improvement Project). Officers work congruently with other city department leaders in identifying neighborhoods for revitalization. Officers hold special events in the identified neighborhoods in order to build and foster relationships with the citizens. The department also utilizes a concept called Mobile Watch which brings the Neighborhood Watch program to the citizen's home. This helps citizens to express their individual concerns while getting a chance to know the officers serving them in their community.

Over the years, the trend of law enforcement has changed to a proactive style rather than a reactive style of policing. The department is very proactive and encourages all officers to be innovative as it relates to reducing crime. The police department continued to be successful by reducing crime 4% overall. One way officers achieved this goal was utilizing the Data Driven Approach to Policing. Officers develop and gather data which assist them in predicting future crime trends. Officers use the available crime trends to focus their efforts towards reducing crime.

Another tool used by officers in reducing crime and complaints is the Body Worn Camera. The camera enables officers to capture incidents as they unfold. The information captured is then presented in court which gives an accurate account of the event. This technology is another example of the police department's proactive approach to reducing crime and officer complaints. The deployment of BWC is a great cost-effective solution and can reduce time in court and liability associated with modern-day policing.

Our community should be proud of our officers within the TPD. These officers are fully committed to serving and protecting the lives of all citizens. Our officers serve as the solid foundation of the Thomasville Police Department and we are proud to have them serve our community.

Patrol Division

Patrol, the agency's first responders, is made up of four watches. Each watch is commanded by a lieutenant and supervised by a sergeant with a maximum of 6 officers per shift. Officers within the patrol division are divided into zones in order to cover the city's 14.9 square miles. The current manpower assigned to Patrol is 43 members. The teams within the Patrol Division work 12 hour shifts and alternate between the day shift and night shift every four months. Some of the duties of the Patrol Division are: taking reports for crimes and accidents, directing traffic, traffic enforcement and acting as escorts for businesses and funeral processions. In order to effectively respond to a wide variety of calls, each watch is supported by K-9 and Bike team officers. Each patrol supervisor initiated several team goals along with departmental goals in an effort to promote a safe and secure community. Officers also participated in charity fund raising events where approximately \$13,000 was raised. These proceeds are distributed back among disadvantaged citizens of Thomas County. Some of the patrol division's accomplishments are;

- Developing and implementing neighborhood watch groups which focus on reducing citizen crimes.
- Implementation of Mobile Watch
- Investigating misdemeanor crimes
- Neighborhood Improvement Projects (NIP)
- Child Seat Safety

- Traffic safety road check
- Implementation of New LPR(license Plate Recognition)
- Youth mentoring programs
- Conducting underage alcohol buy operations
- Conducting undercover prostitution operations
- Department sanctioned charity events
- Participation in the annual Shop with a Cop program

Reducing crime and promoting a high quality of life for all citizens is a major part of the patrol division's daily activities. Patrol teams utilize technology to aid their efforts in these areas. Computer software such as Crime Reports gives officers the ability to predict and analyze future crime trends while utilizing man power more efficiently. Software called Q Alerts allows officers to report quality of life issues to the city department which can correct the issue.

Police Officers in Action



POLICE SUPPORT SERVICES DIVISION



Major Shane Harris

The Support Services Division of the Thomasville Police Department is responsible for non-operational activities that allow the Thomasville Police Department to provide law enforcement services to the community. The Support Services Division is responsible for ensuring that our officers have the necessary equipment and support to provide high quality law enforcement services to our citizens. The division is comprised of one Major, one sergeant and five civilians. The department also has certified instructors in other divisions specializing in individual areas that assist in officer training. This year Support Services initiated "Active Shooter" training with all Thomasville city employees. This was a multi-step process beginning with classroom presentations and actual drills are planned in 2015. The goal of the training was to educate and prepare city workers with the knowledge to identify possible threats and how to respond to the event. The division also participated in numerous community outreach programs such as Shop with a Cop, Neighborhood Improvement Projects and Mobile Watches. Each year the division conducts a Citizens Police Academy for citizens of Thomasville. The six week program is designed to provide citizens with an immersive experience of just what it takes to be a Thomasville Police officer. The academy gives students hands on training in areas of use of force, firearms and defensive driving tactics.

The Support Services Division assists other divisions by providing communications, record filing, information retrieval, officer training, internal investigations, evidence retention and other functions.

COMMUNITY SERVICES DIVISION



Major Eric Hampton

The Thomasville Police Department School Resource Officer (SRO) Team and the Community Relations/Crime Prevention Division had a very busy and successful year in 2014. Officer Chris Baggett served as the SRO for Thomasville High School, as well as the Thomasville City Alternative School. He also shared responsibility for Scott Elementary School with Officer Matthew Griffin, who also served as SRO for MacIntyre Park Middle School and the Scholar's Academy. DARE was taught at Jerger, Scott, and Harper Elementary Schools. The SROs with the assistance of Detective Dominic Ford also offered various other programs such as: Bullying, Stranger Danger, Peer Pressure, Conflict Resolution, Anger Management, etc. to the Thomasville City School System. The SRO/Community Relations Team attended various community agency fairs, kid's safety days and career fairs/recruitment drives in the Thomasville community, as well as surrounding communities.

A seventh Annual Thomasville Police Department Youth Programs Golf Tournament took place in June 2014. Approximately \$3500 was raised during the event, which will be used to pay for items needed to continue providing programs and events for the youth of Thomasville/Thomas County.

The 2014 summer months were very busy for the SRO/Community Relations Team with numerous programs being provided for the youth of Thomasville/Thomas County. The Safe-t-Ville Program, which has been offered since 1983, teaches children a variety of safety rules including: Bike Safety, First Aid, Stranger Danger, Fire Safety and how to call 911. Approximately 150 children participated in the 2014 summer program. The seventh Annual Junior Law Enforcement Academy was a huge success in 2014. The Program gave participating teens a chance to experience some of the duties of a police officer. The Shop with a Cop Program was continued in 2014, benefiting 20 youth. The SRO/Community Relations Team continued to provide various crime prevention programs to the 16 active Neighborhood Watch Groups as well as Mobile Watch initiatives throughout the City of Thomasville.

School Resource Officers



The SRO/Community Relations Team will continue to work diligently with other teams in the Thomasville Police Department to promote the Department's philosophy of Community Oriented Policing. This philosophy is intended to provide positive, well-developed, educational programs to the Thomasville City School System and the citizens of Thomasville/Thomas County, in order to help them feel safe and secure in the community. As a crime prevention unit, the team continued to educate the citizens of Thomasville/Thomas County on ways to keep their property free of crime.

Secret Santa



Shop with a Cop



CRIMINAL INVESTIGATION DIVISION



The Thomasville Criminal Investigation Division is comprised of one lieutenant, one sergeant, five detectives and one crime scene specialist. The main focus of the division is to investigate all felony cases that occur in Thomasville. The Criminal Investigation Division investigated 1225 felony/misdemeanor cases in 2014 with a 51 % clearance rate. Each Detective was assigned an average case load for the year of 175 cases or 18 cases per month. The division also conducted several public and private identify theft seminars to various civic groups to educate citizens on ways to protect themselves from identity theft.

The Criminal Investigation Division also participated in two department projects as a way to give back to the communities. These projects are called “The Goodwill Project” and “Walk a Mile in her Shoes”. These two events raise money to benefit several people in our community. The Goodwill project is accomplished through the sale of BBQ plates with the proceeds used to buy gifts for needy children at Christmas as well as helping needy families throughout the year. Through this event, the division collected over \$9,000 and assisted over 100 needy children in 2014.

The ‘Walk a Mile in Her Shoes’ project is an ongoing project that raises proceeds to support the “Children’s Advocacy Center”, known as the **Tree House**. The Tree House became fully operational in 2011 with the help of Thomasville/Thomas County community and Law Enforcement. The CAC serves victims of juvenile/adult sexual assault. The Criminal Investigation Division assisted in raising over \$28,000.00 for the CAC in this event in 2014. In addition to this fundraiser for the CAC, the Criminal Investigation Divisions from Thomasville Police Department and Thomas County Sheriff’s Department worked with Members of the Rose City Federal Credit Union to prepare and serve the credit union’s annual meeting meal. This event raised more than \$2,600.00 which was also donated to the CAC (Tree House).

GOODWILL PROJECT



OFFICE OF PROFESSIONAL STANDARDS



CALEA

The **Commission on Accreditation for Law Enforcement Agencies**

“Best practices”

“National police standards”

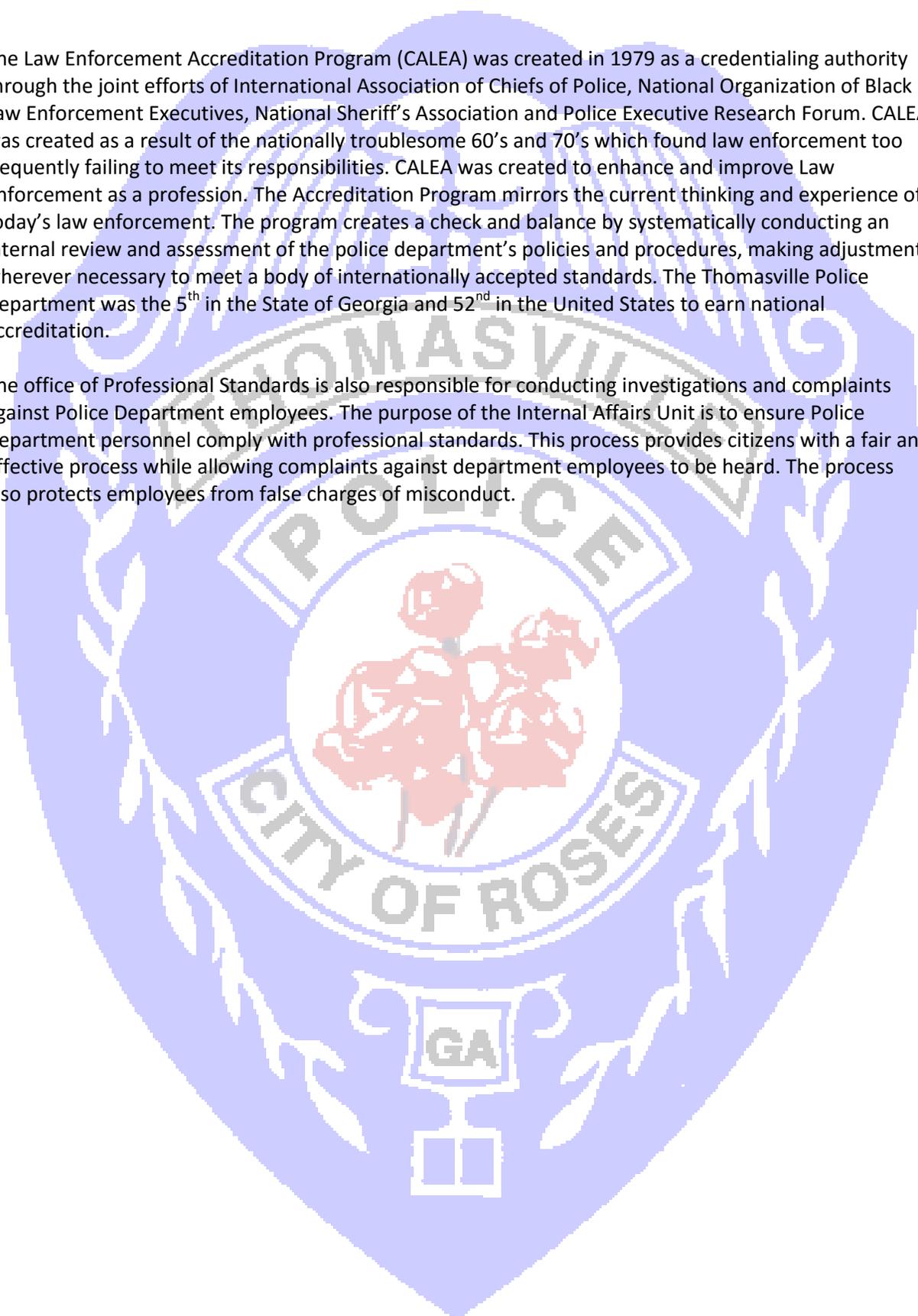


Lt. Kathy Royal

The office of Professional Standards is responsible for researching, recommending and drafting new changes to department policy when needed. The office is also responsible for managing the department’s CALEA and State certifications programs while ensuring department members are in compliance with all applicable standards.

The Law Enforcement Accreditation Program (CALEA) was created in 1979 as a credentialing authority through the joint efforts of International Association of Chiefs of Police, National Organization of Black Law Enforcement Executives, National Sheriff's Association and Police Executive Research Forum. CALEA was created as a result of the nationally troublesome 60's and 70's which found law enforcement too frequently failing to meet its responsibilities. CALEA was created to enhance and improve Law Enforcement as a profession. The Accreditation Program mirrors the current thinking and experience of today's law enforcement. The program creates a check and balance by systematically conducting an internal review and assessment of the police department's policies and procedures, making adjustments wherever necessary to meet a body of internationally accepted standards. The Thomasville Police Department was the 5th in the State of Georgia and 52nd in the United States to earn national accreditation.

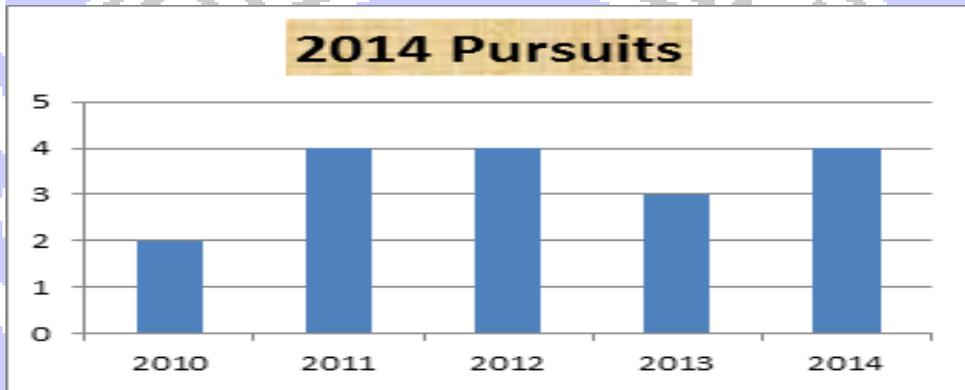
The office of Professional Standards is also responsible for conducting investigations and complaints against Police Department employees. The purpose of the Internal Affairs Unit is to ensure Police Department personnel comply with professional standards. This process provides citizens with a fair and effective process while allowing complaints against department employees to be heard. The process also protects employees from false charges of misconduct.



INTERNAL AFFAIRS INVESTIGATIONS

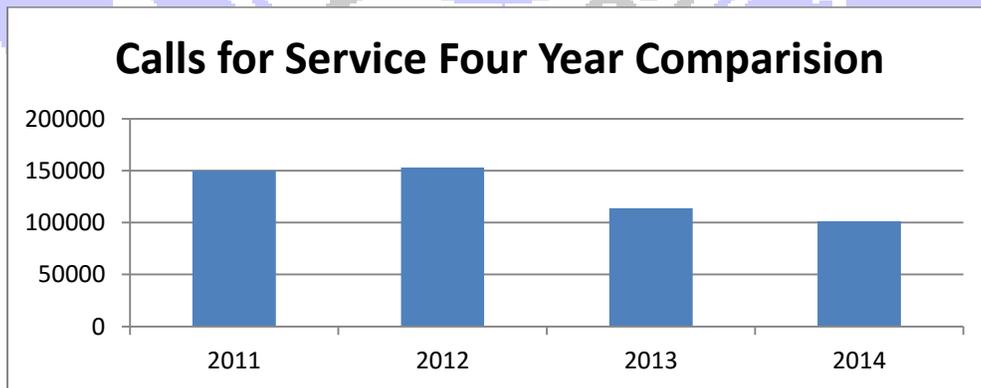
2014

CASE	OFFICERS	Date	INCIDENT TYPE	STATUS
A-14-01	1	5/17/2014	Wrongful Arrest	Sustained
A-14-02	2	7/21/2014	Injury through Use of Force/ Unlawful Arrest	Unfounded/ Exonerated



CALLS FOR SERVICE

2011 - 2014 THOMASVILLE POLICE STATISTICS



CRIME STATS

2013 - 2014 THOMASVILLE POLICE STATISTICS



*Reported Offenses - Part I Crime Comparison December and YTD - 2014 vs 2013

Part I Crimes	DEC 2014	DEC 2013	+/- #	Change %	YTD 2014	YTD 2013	+/- #	Change %
Homicide	1	0	1	Up by 1	1	0	1	Up by 1
Rape	1	0	1	Up by 1	7	7	0	0.00
Aggravated Assault	11	4	7	175.00	16	33	-17	-51.52
Violent Crime Total	13	4	9	225.00	24	40	-16	-40.00
Robbery	3	1	2	200.00	24	20	4	20.00
Burglary -								
Residential-Forced	10	9	1	11.11	135	100	35	35.00
Residential-No Force	5	2	3	150.00	68	46	22	47.83
Commercial-Forced	7	6	1	16.67	67	58	9	15.52
Commercial-No Force	0	3	-3	-100.00	24	20	4	20.00
Larceny -								
Parts From Vehicles	3	1	2	200.00	27	13	14	107.69
Articles From Vehicles	28	16	12	75.00	186	142	44	30.99
Shoplifting	22	19	3	15.79	217	160	57	35.63
All Other	38	36	2	5.56		360	-360	-100.00
Stolen Vehicle -								
Excludes Other Veh.	2	2	0	0.00	38	11	27	245.45
Other Vehicles	0	0	0	0.00	2	4	-2	-50.00
Arson	1	0	1	Up by 1	4	0	4	Up by 4
Property Crime Total	119	95	24	25.26	792	934	-142	-15.20
Total Crime	132	99	33	33.33	816	974	-158	-16.22

TRAFFIC ENFORCEMENT

2011 - 2014 THOMASVILLE POLICE STATISTICS

Five Year Summary of Citations Issued

	2010	2011	2012	2013	2014
Black	3799	3378	2961	2825	2504
White	3534	3662	3172	2262	2081
Hispanic	61	146	144	90	77
Other	7	11	23	49	0
TOTAL	7401	7197	6300	5226	4662
Male	4301	4538	3898	3193	2729
Female	3100	2656	2402	2033	1933
Total	7401	7197	6300	5226	4662

Written Warnings Issued

	2012	2013	2014
Black	1085	1569	1899
White	1247	1338	1834
Hispanic	40	30	41
Other	17	38	322
TOTAL	2389	2975	4096
Male	1407	1604	1981
Female	982	1371	2115
Total	2389	2975	4096

2014 CITATIONS	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Seat Belt	103	123	113	115	125	123	125	77	130	118	87	102	1341
Child Restraint	11	12	26	4	10	20	19	6	13	8	1	13	143
Speeding	115	171	165	84	129	67	78	119	236	166	138	96	1564
Reckless Driving	4	1	0	4	5	2	1	1	2	3	0	1	24
Uninsured	19	27	19	14	11	12	21	16	24	18	19	8	208
DUI	11	5	7	10	20	8	15	17	5	2	8	2	110
Susp. License	18	20	24	22	20	17	21	15	19	17	14	17	224
Move Over								0	0	1	1	0	2
Other Citations	563	459	469	452	481	405	530	460	458	415	387	425	5504
All Arrests								108	90	99	91	107	495
Drug Arrests	12	9	10	7	13	18	19	15	5	8	13	13	142
Felony Arrests	11	19	14	11	19	24	21	10	14	12	5	15	175
Stolen Veh.	2	2	1	5	1	2	10	3	3	2	3	4	38
Roadchecks	1	0	3	0	0	0	0	0	0	0	3	0	7
Accidents								106	92	112	121	111	542
TOTAL	867	846	847	723	833	696	850	736	906	768	673	692	9437

TRAFFIC CRASH INVESTIGATIONS

CONTRIBUTING FACTORS

	NOT INDICATED	9
1	NO CONTRIBUTING FACTORS	20
2	DUI	8
3	FOLLOWING TOO CLOSE	188
4	FAILED TO YIELD	127
5	EXCEEDING SPEED LIMIT	1
6	DISREGARD STOP SIGN/SIGNAL	36
7	WRONG SIDE OF ROAD	11
8	WEATHER CONDITIONS	2
9	IMPROPER PASSING	6
10	DRIVER LOST CONTROL	22
11	CHANGED LANES IMPROPERLY	40
12	OBJECT OR ANIMAL	4
13	IMPROPER TURN	9
14	PARKED IMPROPERLY	1
15	MECH. OR VEHICLE FAILURE	6
16	SURFACE DEFECTS	3
17	MISJUDGED CLEARANCE	45
18	IMPROPER BACKING	46
19	NO SIGNAL/IMPROPER SIGNAL	0
20	DRIVER CONDITION	1
21	DRIVERLESS VEHICLE	1
22	TOO FAST FOR CONDITIONS	7
23	IMPROPER PASSING OF SCHOOL BUS	0
24	DISREGARD POLICE OFFICER	0
25	DISTRACTED	7
26	OTHER	36
27	CELL PHONE	1
28	INATTENTIVE	11
TOTAL (ON STREET)		648

THE COMMUNITY WE SERVE

City of Thomasville Census

People Quick Facts	Thomasville	Georgia
<i>i</i> Population, 2013 estimate	18,718	9,994,759
<i>i</i> Population, 2010 (April 1) estimates base	18,554	9,688,681
<i>i</i> Population, percent change - April 1, 2010 to July 1, 2013	0.9%	3.2%
<i>i</i> Population, 2010	18,413	9,687,653
<i>i</i> Persons under 5 years, percent, 2010	7.5%	7.1%
<i>i</i> Persons under 18 years, percent, 2010	25.9%	25.7%
<i>i</i> Persons 65 years and over, percent, 2010	15.5%	10.7%
<i>i</i> Female persons, percent, 2010	54.4%	51.2%
<hr/>		
<i>i</i> White alone, percent, 2010 (a)	43.0%	59.7%
<i>i</i> Black or African American alone, percent, 2010 (a)	53.8%	30.5%
<i>i</i> American Indian and Alaska Native alone, percent, 2010 (a)	0.3%	0.3%
<i>i</i> Asian alone, percent, 2010 (a)	0.8%	3.2%
<i>i</i> Native Hawaiian and Other Pacific Islander alone, percent, 2010 (a)	0.0%	0.1%
<i>i</i> Two or More Races, percent, 2010	1.1%	2.1%
<i>i</i> Hispanic or Latino, percent, 2010 (b)	2.3%	8.8%
<i>i</i> White alone, not Hispanic or Latino, percent, 2010	41.9%	55.9%
<hr/>		
<i>i</i> Living in same house 1 year & over, percent, 2009-2013	82.1%	83.6%
<i>i</i> Foreign born persons, percent, 2009-2013	1.8%	9.7%
<i>i</i> Language other than English spoken at home, pct age 5+, 2009-2013	3.0%	13.3%
<i>i</i> High school graduate or higher, percent of persons age 25+, 2009-2013	83.5%	84.7%
<i>i</i> Bachelor's degree or higher, percent of persons age 25+, 2009-2013	23.2%	28.0%
<i>i</i> Veterans, 2009-2013	1,513	690,208
<i>i</i> Mean travel time to work (minutes), workers age 16+, 2009-2013	17.0	27.0
<i>i</i> Housing units, 2010	8,534	4,088,801
<i>i</i> Homeownership rate, 2009-2013	48.1%	65.1%
<i>i</i> Housing units in multi-unit structures, percent,	23.6%	20.5%

2009-2013				
<i>i</i>	Median value of owner-occupied housing units, 2009-2013	\$138,200	\$151,300	
<i>i</i>	Households, 2009-2013	7,574	3,518,097	
<i>i</i>	Persons per household, 2009-2013	2.39	2.71	
<i>i</i>	Per capita money income in past 12 months (2013 dollars), 2009-2013	\$19,657	\$25,182	
<i>i</i>	Median household income, 2009-2013	\$29,924	\$49,179	
<i>i</i>	Persons below poverty level, percent, 2009-2013	32.1%	18.2%	
Business QuickFacts			Thomasville	Georgia
<i>i</i>	Total number of firms, 2007	2,175	901,105	
<i>i</i>	Black-owned firms, percent, 2007	21.9%	20.4%	
<i>i</i>	American Indian- and Alaska Native-owned firms, percent, 2007	2.2%	0.7%	
<i>i</i>	Asian-owned firms, percent, 2007	S	5.1%	
<i>i</i>	Native Hawaiian and Other Pacific Islander-owned firms, percent, 2007	F	0.1%	
<i>i</i>	Hispanic-owned firms, percent, 2007	F	3.6%	
<i>i</i>	Women-owned firms, percent, 2007	29.3%	30.9%	
<i>i</i>	Manufacturers shipments, 2007 (\$1000)	474,566	144,280,774	
<i>i</i>	Merchant wholesaler sales, 2007 (\$1000)	499,591	141,962,359	
<i>i</i>	Retail sales, 2007 (\$1000)	469,836	117,516,907	
<i>i</i>	Retail sales per capita, 2007	\$24,739	\$12,326	
<i>i</i>	Accommodation and food services sales, 2007 (\$1000)	38,419	16,976,235	
Geography QuickFacts			Thomasville	Georgia
<i>i</i>	Land area in square miles, 2010	14.96	57,513.49	
<i>i</i>	Persons per square mile, 2010	1,231.2	168.4	
<i>i</i>	FIPS Code	76224	13	
Counties			Thomas	
			County	





History of Leadership



THE CHIEFS

1975-2000 - John Perry

2000-2006 - David Huckstep

2007-2014 - Ellis Jackson

2014-Present - Troy Rich

FACEBOOK

In 2014 the Thomasville Police Department created a Facebook page in order to reach out to the community with one of the widest used social media networks. We are able to share crime tips, wanted person information, safety messages, and accomplishments of the department. In addition, the community is able to share information with the Police Department. This enables us to build better relationships and accomplish community goals through networking, information sharing, and crime fighting as a partnership.

